

LEAN LEADER TRAINING*

SEATTLE, WA

April 23-27, 2012

September 17-21, 2012

**This course is preceded by Seattle Children's CPI Showcase (register separately).*

(Participation in the Seattle Children's CPI Showcase is highly recommended as an opportunity to see "Lean in action" prior to attending Lean Leader Training.)

This week-long training equips executives, managers and internal consultants with basic knowledge of the core Toyota System principles and how they apply to healthcare. Instruction includes lecture, exercises, simulation, application case studies in local hospitals and a trip to a local lean manufacturing site. The final day of the workshop, participants are asked to "teach back" what they have learned.

This is an intense five-day workshop. Participants should come prepared by reading materials recommended prior to the course. Prior participation in a Rapid Process Improvement Workshop (RPI), a 5S event and/or Seattle Children's Showcase is key to getting the most out of this seminar.

For maximum benefit, we also suggest that organizations send participants in pairs, including a senior manager and an internal consultant or staff member.

Lean Leader Training Participants Will:

- ✓ Learn the basic knowledge of the core Toyota System principles
- ✓ Be able to explain how these principles apply to healthcare
- ✓ Demonstrate the ability to apply these principles to case studies conducted by participants onsite at local healthcare organizations during the workshop week
- ✓ Demonstrate understanding of lean principles through teach backs
- ✓ Observe what a lean system looks like by visiting a local lean manufacturing facility
- ✓ Benefit from the presenters' practical knowledge and experience in a variety of industries, including healthcare

SAMPLE AGENDA

DAY 1 • 8:00am - 4:30pm

OVERVIEW OF THE HISTORY OF LEAN AND
APPLICATION IN HEALTHCARE
WASTE
LEAN TOOLS AND METHODS OVERVIEW
TEAMWORK
FLOW SIMULATION
FLOW
QUALITY
MISTAKE PROOFING

DAY 2 • 8:00am - 4:30pm

5S AND VISUAL CONTROL
STANDARD WORK
STANDARD WORK SIMULATION
RAPID CHANGEOVER
PULL SYSTEMS
3 ACTUALS

DAY 3 • 7:30am - 4:30pm

ONSITE 3 ACTUALS WALK
ONSITE STANDARD WORK CASE STUDY
CASE STUDY ANALYSIS
CASE STUDY REPORTS
FACTORY VISIT PREPARATION

DAY 4 • 7:30am - 4:30pm

FACTORY VISIT
MANAGEMENT SYSTEM FOR THE LEAN ENTERPRISE
LEADING HIGH VELOCITY CHANGE

DAY 5 • 8:00-1:00

TEACH BACKS
WRAP UP

Here is what participants have to say about the JWA Lean Leader Training:

“The energy level, pace, activities and participants who are actively engaged in real projects was exciting!”

“The materials are easy to use and understand.”

“The applications exercises were invaluable.”

“I loved having both healthcare and non-healthcare examples.”

“This was one of the best workshops I have ever attended.”

“The seminar leaders have deep knowledge and do a good job of sharing it.”

SEMINAR LEADERS

Joan Wellman has spent over thirty years consulting to large scale change initiatives in the aerospace, telecommunications, high technology, energy and healthcare industries. She pioneered the application of lean principles in healthcare starting in 1995. Her most recent healthcare clients include: Seattle Children's Hospital, Children's Hospitals and Clinics of Minnesota, Children's Hospital of Philadelphia, Harborview Medical Center, University of Washington Medical Center, The Fred Hutchinson Cancer Research Center, Overlake Hospital, The Everett Clinics and Jefferson General. Joan is a frequent speaker at national conferences, including Organization Development Network, American Society for Training and Development, Society of Pediatric Anesthesia, MGMA and the National Association for Healthcare Quality. She has served as a guest speaker for the University of Washington Executive MBA program and has served as adjunct to the faculty of the University of San Francisco Graduate School. Joan is also on the faculty of the Lean Enterprise Institute. She founded Seattle-based Joan Wellman and Associates in 2000 to bring lean consulting talent from industry to healthcare.

Mike Bresko has over 30 years of international business and consulting experience, the past 25 of which have focused on guiding or managing business transformations. His specialties include lean management systems, lean transformations, six sigma, Training Within Industry (TWI), and product and service innovation. Mike's client list includes John C. Lincoln Health Network, Cigna, MicroSurgical Technology, Boeing, the aerospace supply chain, Verigy, Agilent, the U.S. Army, Rolls-Royce, Ford, Mercedes, and automotive Tier 1 suppliers. Mike has conducted seminars for Shingo Prize, Association for Manufacturing Excellence, Noria Lean for Reliability, American Society of Quality, and National Association of Purchasing Managers; has authored 14 articles on lean transformations; and contributed to the book, Driving Operational Excellence. Prior to starting consulting 14 years ago, Mike was President of Alcoa-Zepf and Global Manager Alcoa Packaging Equipment. Mike holds a BS and MS in Engineering from Carnegie-Mellon University and an MBA from the University of Pittsburgh. He is a Lean Six Sigma Master Black Belt.

TO REGISTER

Please complete the JWA Healthcare Series registration form and mail with payment. Space is reserved once registration form and payment are received.
We apologize that we are unable to accept credit card payment.

FEES \$4,000 (lunch and breaks included)

LOCATION*

Residence Inn by Marriott Seattle Downtown/Lake Union

800 Fairview Ave N

Seattle, WA 98109

(206) 624-6000

1 (800) 331-3131

www.Marriott.com/SEALU

* A block of rooms has been reserved for Joan Wellman & Associates, Inc.

AREA AIRPORT

Seattle-Tacoma (SEA)

Hotel Direction: 15.0 mi NE

This hotel does not provide shuttle service.

DRIVING DIRECTIONS

From I-5, take the Mercer St. Exit (stay to far right), right on Fairview, go one block, turn right at light, hotel is on your right.

ALTERNATE TRANSPORTATION

A&A Airport Limo Services

206-365-1008; www.a-alimo.com

Executive Towncar Service

206-443-4343; www.executivecarservice.com

Shuttle Express

Shuttle Express

425-981-7000; www.shuttleexpress.com



PARKING

Parking is available at no charge for daily use during this event. Pull up to the front door and ask for a parking ticket at the front desk and then proceed to the parking garage.

Overnight parking is \$21/day.