

4-Day Study Trip

MANAGEMENT SYSTEM FOR THE LEAN ENTERPRISE

Pre-Requisite (Required): Lean Leader Training

Ogden, UT • Seattle, WA

MAY 7-10, 2012 • NOVEMBER 5-8, 2012

Lean Leaders are faced with many common issues.

- How do we make sense of the multiple priorities that compete for time, attention and resources?
- How do we sustain the gains from our improvement efforts?
- How do we foster everyday improvement at all levels of the organization?
- What is the standard work for managers and leaders of a lean enterprise?

This study trip will examine two North American companies to determine how each, as a lean enterprise, has addressed these questions. Our focus will be on Strategy Deployment, Cross Functional Management, and Daily Management Systems as practiced from the executive conference room to the factory or clinic floor.

Participants of this trip will be executive leaders with the responsibility for management systems in their organizations.

Study Tour Objectives

1. Understand how an organization's management system is fundamental to its success.
2. Observe first-hand how leaders use these powerful management systems.
3. Develop action plans to transfer study tour lessons learned to participating organizations.

SAMPLE AGENDA

DAY ONE • MONDAY

- Group Dinner and Trip Orientation

DAY TWO • TUESDAY

- Autoliv visit, Ogden, UT
- Fly to Seattle, WA

DAY THREE • WEDNESDAY

- Seattle Children's visit, Seattle, Washington
- Celebration Dinner in Seattle

DAY FOUR • THURSDAY [1/2 DAY]

- Team Meeting /Debrief / Final Application Session and Group Report Outs (breakfast included)
- Adjourn
- Depart Seattle, WA

TO REGISTER

Please complete the JWA Healthcare Series registration form and mail with payment. Space is reserved once registration form and payment are received. We apologize that we are unable to accept credit card payment.

FEES: Call for Pricing*

**Price includes:*

- Coach class airfare to Seattle, WA
- Most Meals: Dinner on Monday and Wednesday
- All tuition at host site
- Administrative fees
- Ground transportation to/from company visits

Not included:

- Airfare to SLC; arrival ground transportation from the airport in SLC/Ogden, UT; departure ground transportation to airport in SE

**Due to the specialized arrangements required for this study trip, the registration fee is non-refundable.*

TRIP LEADERS

Joan Wellman has spent over thirty years consulting to large scale change initiatives in the aerospace, telecommunications, high technology, energy and healthcare industries. She pioneered the application of Toyota principles in healthcare in 1995. In 2010, she published, with Pat Hagan and Dr. Howard Jeffries, *Leading the Lean Healthcare Journey* which chronicles over a decade of healthcare improvement work at Seattle Children's, Memorial Care, The Everett Clinic, and Children's Hospitals and Clinics of Minnesota. Joan is a frequent speaker at national conferences, and has served as adjunct to the faculty of the University of San Francisco Graduate School. She founded Seattle-based Joan Wellman and Associates (JWA Consulting) in 2000 to bring lean consulting talent from industry to healthcare.

Mike Bresko has over 30 years of international business and consulting experience, the past 25 of which have focused on guiding or managing business transformations. His specialties include lean management systems, lean transformations, six sigma, Training Within Industry (TWI), and product and service innovation. Mike's client list includes John C. Lincoln Health Network, Cigna, MicroSurgical Technology, Boeing, the aerospace supply chain, Verigy, Agilent, the U.S. Army, Rolls-Royce, Ford, Mercedes, and automotive Tier 1 suppliers. Mike has conducted seminars for Shingo Prize, Association for Manufacturing Excellence, Noria Lean for Reliability, American Society of Quality, and National Association of Purchasing Managers; has authored 14 articles on lean transformations; and contributed to the book, *Driving Operational Excellence*. Prior to starting consulting 14 years ago, Mike was President of Alcoa-Zepf and Global Manager Alcoa Packaging Equipment. Mike holds a BS and MS in Engineering from Carnegie-Mellon University and an MBA from the University of Pittsburgh. He is a Lean Six Sigma Master Black Belt.

Teresa Deason brings over 30 years of business experience in management, marketing, project management, facilitation, training, quality improvement and lean. With a track record of delivering bottom line results, Teresa has led lean implementations for McCaw Communication enterprises, Cable Plus, Genie Industries, Jefferson Healthcare and Children's Hospitals and Clinics of Minnesota. Her lean expertise includes implementation of lean management systems, value stream improvement, internal consultant development, training and executive and management coaching. Prior to consulting, Teresa held executive management positions in Quality, Operations and Marketing. She has a B.B.A. Degree from Texas State University.