



JOAN WELLMAN & ASSOCIATES, INC.

RECOMMENDED READING LIST

Books:

Wellman, Joan, Patrick Hagan, and Howard Jeffries, MD. Leading the Lean Healthcare Journey: Driving Culture Change to Increase Value. CRC Press, 2010.

Crane, Jody, MD, MBA, and Chuck Noon, Ph.D. The Definitive Guide to Emergency Department Operational Improvement: Employing Lean Principles with Current ED Best Practices to Create the "No Wait" Department. CRC Press, 2011.

Kenney, Charles. Transforming Health Care: Virginia Mason Medical Center's Pursuit of the Perfect Patient Experience. CRC Press, 2011.

Suneja, Aneesh, and Carolyn Suneja. Lean Doctors, Lean Doctors: A Bold and Practical Guide to Using Lean Principles to Transform Healthcare Systems, One Doctor at a Time. Quality Press, 2010.

Gawande, Atul. The Checklist Manifesto: How to Get Things Right. Metropolitan Books, 2010.

Jensen, Kirk, Thom A. Mayer, Shari J. Welch, and Carol Haraden, Leadership for Smooth Patient Flow, Improved Outcomes, Improved Service, Improved Bottom Line. Health Administration Press, 2007.

Womack, James, and Daniel Jones. Lean Thinking. New York: Simon and Schuster, 1996.

Suzaki, Kiyoshi. The New Manufacturing Challenge. The Free Press, 1987.

Liker, Jeffrey. The Toyota Way. McGraw-Hill, 2004.

Macinnes, Richard L. Lean Enterprise Memory Jogger, Goal/QPC, 2002.

Grunden, Naida. The Pittsburgh Way to Efficient Healthcare. High Performance Press, New York, 2008.

Black, John with David Miller. The Toyota Way to Healthcare Excellence. ACHE Management Series, Chicago, 2008.

Articles:

McAuliffe, Jeff, Tom Moench, and Joan Wellman. "The Lean Enterprise Meets Health Care." Health & Health Networks Online, February 10, 2004.

McAuliffe, Jeff, Tom Moench, and Joan Wellman. "The Lean Enterprise: Three Phases of Development," Health & Health Networks Online, February 22, 2005.

Wellman, Joan. "Lean Healthcare: A Journey, Not a Destination, Part 1." Child Health Corporation of America Executive Institute Special Report, September 2007.

Fred Bazzoli. "Hospital Posts Many Happy Returns on its CPI Investment," Healthcare Finance News Online, February 1, 2008.

Note: The four articles above can be accessed in the resource section at www.joanwellmanassociates.com website.

Appleby, Chuck. "Industrial Strength: Patient Safety Means Leading Pre-Industrial Health Care Into a Post-Industrial World." Trustee, January 2002.

Articles (cont'd.):

Hinckley, C.M. "Make No Mistake-Errors Can Be Controlled." Qual Saf Health Care, 2003.

Myers, Megan. "Hospitals Turning Into Lean Machines." Sioux Falls Argus Leader, November 2005.

Gawande, Atul. "The Checklist." The New Yorker, December 2007.

Johnson, H. Thomas. "Management by Financial Targets Isn't Lean." Manufacturing Engineering, December 2007.

Jajchrak, Ann and Qianwei Want. "Breaking the Functional Mindset in Process Organizations." Harvard Business Review, Sept-Oct, 1996.

Panchak, Patricia. "Lean Health Care? It Works!" Industry Week, November 1, 2003.

Schonberger, Richard J. "Supply Chains: Tightening the Links – Your Lean Journey Must Include Suppliers." Manufacturing Engineering, September, 2006. Vol. 137 No. 3.

Spear, Steven J. "Decoding the DNA of the Toyota Production System." Harvard Business Review, 1999.

Piazza, Judyth. "Deputy SG Talks About Future of Air Force Medicine." News Blaze, Daily News, 2006.

Sobek, Durward K. II and Cindy Jimmerson. "Applying the Toyota Production System to a Hospital Pharmacy."

Articles (cont'd.):

Spear, Steven J. "Fixing Healthcare from the Inside, Today." Harvard Business Review, September 2005.

Jordan, Erin. "Toyota Plan Aids University of Iowa Hospital Efficiency." The DesMoines Register, April, 2006.

Matzek, MaryBeth. "ThedaCare Shares Lean Secrets." Appleton Post Crescent, December, 2005.

"Organizing for Lean." The Lean Manufacturing Advisor, Productivity, Inc., May 2000.

"Applying Lean In Healthcare." Healthcare Performance Press, Productivity Press, 2004.

"Unsnarling Traffic Jams in the O.R." The Wall Street Journal, August 10, 2005.

Koelling, C.P., D. Eitel, S. Mahapatra, K. Messner, and L. Grove. "Value Stream Mapping the Emergency Department."

Hammer, Michael. "The Process Audit." Harvard Business Review, April, 2007.

Spear, Steven J., "Learning to Lead at Toyota." Harvard Business Review, May, 2004.

Thompson, Debra and Steven J. Spear. "Driving Improvement in Patient Care: Lessons from Toyota." JONA, November 2003

Bevan, Helen and Lendon, Richard and Silvester, Kate and Steyn, Richard and Walley, Paul. "Reducing Waiting Times in the NHS: Is Lack of Capacity the Problem?" Clinician Management, 2004.

Bartholomew, Doug. "Streamlining Healthcare with Lean Thinking." Microsoft Executive Circle, 2006.

Gabor, Andrea. "Running a Hospital Like a Factory, in a Good Way." The New York Times, February 22, 2004.

Tonkin, Lea. "Metamorphosis: Healthcare's Ongoing Transformation. Healing and Cultural Change Have Begun." Target Magazine, 2005.

Swank, Cynthia Karen. "The Lean Service Machine." Harvard Business Review, October, 2003.

"To Fix Health Care, Hospitals Take Tips From Factory Floor." The Wall Street Journal, April 9, 2004.

"Going Lean in Health Care." Institute for Healthcare Improvement, 2005.

Articles (cont'd.):

“The Value Stream Manager.” Lean Enterprise Institute, September, 1999.

“Toyota Assembly Line Inspires Improvement at Hospital.” Washington Post, June 2, 2005: AO1.

“Toyota Gives Virginia Mason Docs a Lesson in Lean.” Puget Sound Business Journal, September 12, 2003.

Weber, David Ollier. “Toyota-style Management Drives Virginia Mason.” The Physician Executive. January-February, 2006.

Roberts, Jeremy. “Hospital’s Assembly-Line Cure-All.” The Australian, April, 2004.

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